

# TRADE FINANCE

## Recertification Process Guide

Welcome to our Guide for recertification including full rules and requirements.

Recertification is a way you can demonstrate a commitment to carry out continuous professional development after achievement of CDCS® / CDCS Advocates/ CSDG® / CSCF and/ or **Trade Finance Compliance (CTFC)**.

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## INTRODUCTION

**Recertification applies to** you if you wish to retain your CDCS® / CSDG® / CTFC / CSFC designation and helps demonstrate to employers that you are keeping your knowledge in international Trade Finance up to date. We automatically enrol you into the Recertification Programme when you initially pass the CDCS® / CSDG® / CSCF & CTFC examinations. 3\* years after passing your initial exam(s) or last recertification cycle, you need to apply to **recertify** your designation(s). If you do not want to use the designation(s) 3 years after your exam / last recertification, you do not need to recertify. Your name will then no longer appear on the Trade Finance Registry.

### You can recertify two ways –

1. By retaking and passing the full CDCS® / CSDG® / CTFC/ CSCF exam again at any point in the future.
2. By carrying out continuous professional development (CPD) throughout the recertification period. (Previously known as Personal Development Units - PDUs)

Both are aimed at ensuring you are learning more and maintaining knowledge of International trade finance.

\*CDCS® Advocates should see page 7 for their requirements.

### The main rules:

1. Recertification happens every 3 years (6 years for CDCS® Advocates – see page 7). If the recertification cycle is missed the only way to recertify is to retake and pass the appropriate exam.
2. The learning activities have to be in the recertification cycle.
3. Recertification submissions need to come to us no later than 2 months after the end of the recertification period.
4. **For those recertifying up to and including the 31 October 2019** - 24 CPD Learning hours / PDUs are required to recertify.
5. **Those recertifying at 30 April 2020 and beyond** will be required to submit **36** CPD Learning hours / PDUs to recertify successfully.
6. There are no minimum or maximum amounts of CPD hours which can be claimed in a year for CDCS® / CSDG® or CSCF. However **there is a minimum requirement of 6 hours every 12 month period for CTFC.** (see table on page 10 for examples)

7. Any suitable activity which is carried out **can be claimed towards CDCS® / CSDG® and CSCF** Recertification.
8. Only activities which relate directly to trade finance **COMPLIANCE** can be claimed towards CTFC recertification. But, Trade Finance Compliance activities can also be claimed towards CDCS® / CSCF and CSDG®.
9. The activity must:
  - have content which relates to International Trade Finance and in the case of CTFC be specific to compliance and regulation.
  - have content which is sufficiently challenging to those with a Level 4 qualification
  - Last for a minimum of 30 minutes
  - Be able to be verified e.g. have an attendance certificate or other accurate documentation to confirm participation.
10. The fee needs to be paid

**Recertification by examination** – in order to re-start the recertification cycle, you can retake the examination. You will need to complete a full examination registration and pay the associated full exam fee. You will be given access to a new set of study materials and course site.

## THE RECERTIFICATION CYCLE

The Recertification cycle is generally 3 years (36 months) long\*.

**For CDCS® / CSCF and CSDG®**– this period starts from passing the examination (April or October) **OR** from the start of a previous successful recertification cycle - and expires 3 years later.

**CSCF & CTFC** are examinations which can be taken at any time. However, to ensure some consistency and similarity with all Trade Finance recertification, the recertification periods will be aligned with the April and October cycles. This could mean that you have 3.5 years as your first recertification cycle – this will align to 3 years upon successful completion of the first recertification ( see table 2 on page 5 for examples).

\*CDCS® Advocates (CDCSAdv) should see page 7.

**For CDCS® and CSDG® Recertification periods** - Use this table and the information on page 6 to find your recertification cycle:

Table 1

Date of achieving exam or last period of recertification	CPD / PDU activity Period	Recertification due
October 2015	1 November 2015 – 31 October 2018	31 October 2018
April 2016	1 May 2016 – 30 April 2019	30 April 2019
October 2016	1 November 2016 – 31 October 2019	31 October 2019
April 2017	1 May 2017 – 30 April 2020	30 April 2020
October 2017	1 November 2017 – 31 October 2020	31 October 2020
April 2018	1 May 2018 – 30 April 2021	30 April 2021
October 2018	1 November 2018 – 31 October 2021	31 October 2021
April 2019	1 May 2019 – 30 April 2022	30 April 2022

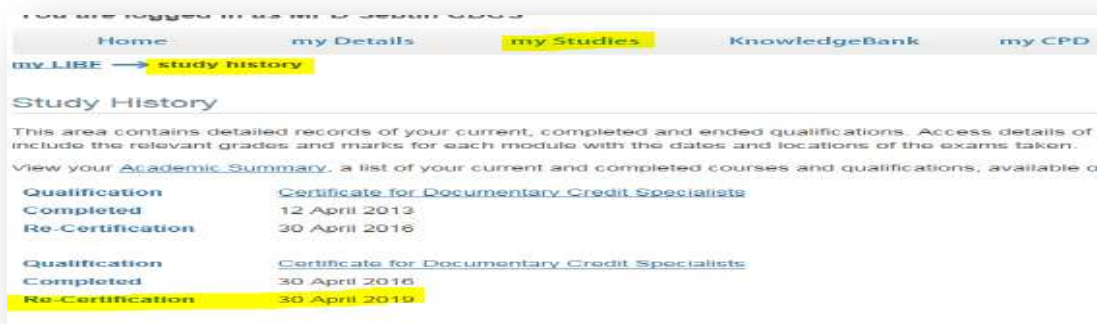
**For CTFC / CSCF recertification periods** – Use table 2 below – these are examples to help illustrate how the process works.

Date of achieving exam	CPD / PDU activity Period	Recertification due by
On or between 1 May 2018 to 31 October 2018	Date of passing the exam to 31 October 2021	31 October 2021
On or between 1 November 2018 to 30 April 2019	Date of passing the exam to 30 April 2022	30 April 2022
On or between 1 May 2019 to 31 October 2019	Date of passing the exam to 31 October 2022	31 October 2022
On or between 1 November 2019 to 30 April 2020	Date of passing the exam to 30 April 2023	30 April 2023

## How do I find out when I need to recertify?

There are four different ways you can find the date you need to recertify:

1. Through your [MyLIBF](#) account under the “**myStudies – Study History**” tab. See example below:



OR

2. Through your **myCPD** log in your [MyLIBF account](#) . If you hold CDCS® / CSDG® / CSCF and CTFC you will have access to a log for all designations. You can just enter your activity into one log and are given a choice to tick  if you want the activity to land in your other logs automatically.

Example:



OR

3. From the letter you were sent with your certificate which includes the date of your recertification period.

OR

4. From your certificate which carries a recertification / expiry date to show you by when you must have completed your CPD / PDU activities.

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*Always keep your MyLIBF account personal contact details up to date otherwise you will not receive our communications or have access to your certificate*

## How many times do I need to recertify?

To keep the continual right to your designations you will need to recertify every 3 years. Once you have completed your 5th recertification cycle we will present you with the CDCS® Advocate (CDCS® Adv) designation. Once CDCS® Adv has been achieved you will move to a 6 year recertification cycle. All other conditions and rules remain the same.

## CDCS® ADVOCATES

### Who are CDCS® Advocates?

In recognition of the successful **completion of 5 CDCS® Recertification cycles** we award the designation of CDCS® Advocate (CDCS® Adv). This new designation, created in late 2016, demonstrates the long term commitment given to continuing professional development (CPD) by maintaining and improving knowledge in the area of International Trade Finance. CDCS® Advocates may use the letters CDCS® Adv after their name. This new designation will require recertification but this period is extended to **6** years once advocacy has been achieved. The same amount of CPD learning hours / PDUs are required as those on a 3 year cycle. CDCS® Advocates can continue to retain their Advocate designation if they continue to recertify.

**You do not need to apply** for Advocate status as this is automatically given when **5 recertification cycles have been completed**.

New CDCS® Advocates receive a Pin Badge and special Certificate.

It is our intention to extend the designation of Advocate to CSDG / CTFC and CSCF after 5 recertification cycles have been completed.

## CONTINUING YOUR PROFESSIONAL DEVELOPMENT (CPD)

### What is CPD / PDUs?

We now use the term “CPD Learning Hours” instead of the previous PDU (personal development unit). We believe it better describes recertification as a continuation of the learning already achieved after passing the International Trade Finance exams. “Personal” development can be

achieved in so many areas of life and work but Recertification needs to focus on “continuing” the knowledge you have gained in the subject of International Trade Finance exclusively.

Recertification is not about collecting points but about adding to and maintaining your knowledge of international Trade Finance and we feel the term CPD better reflects this.

**ONE CPD Learning hour** will be the same as **ONE PDU** previously.

## **What about the PDUs / CPD Learning hours I have already collected?**

As mentioned above 1 x PDU will equal 1 x CPD Learning hour - so its simply a change in the wording / terminology we are going to be using. All PDUs will convert across to CPD learning hours on a like for like basis. *Example: 10 PDUs will equal 10 CPD Learning hours.*

## **NUMBER OF CPD HOURS / PDUs REQUIRED**

### **How many CPD hours / PDUs do I have to achieve?**

1. **For those who are currently in a recertification cycle**, which expires in 2018 or 2019 **24** CPD Learning hours / PDUs are required to recertify. There are no minimum or maximum hours which can be claimed in any one year. See table on page 9.
2. **Those who start a recert cycle from 1 May 2017** will be required to demonstrate **36** CPD Learning hours to recertify successfully 3 years later. For CDCS® and CSDG® There are no minimum or maximum hours which can be claimed in any one year. For **CTFC** a minimum of 6 CPD learning hours need to be obtained each 12 months. (See page 10 for examples).



Find your recertification cycle in the table and then look over to the number of hours required:

Date of achieving exam or last period of recertification	CPD activity Period	Recertification due *	Number of CPD Learning Hours /PDU's required
October 2015	1 November 2015 – 31 October 2018	31 October 2018	24
April 2016	1 May 2016 – 30 April 2019	30 April 2019	24
October 2016	1 November 2016 – 31 October 2019	31 October 2019	24
April 2017	1 May 2017 – 30 April 2020	30 April 2020	36
October 2017	1 November 2017 – 31 October 2020	31 October 2020	36
April 2018	1 May 2018 – 30 April 2021	30 April 2021	36
October 2018	1 November 2018 – 31 October 2021	31 October 2021	36
April 2019 and ongoing future recertification periods	1 May 2019 – 30 April 2022	30 April 2022	36

\*Remember CDCS® Advocates only have to recertify every 6 years and will require 36 CPD hours.

### Is there a maximum number of CPD learning hours / PDU's I can gain in any one year?

**No not for CDCS® /CSDG® and CSCF** - obtain your CPD learning hours any time during your recertification period to suit your own learning needs.

**Yes for CTFC** – it's so important to be regularly up to date with all compliance and regulation matters, so a minimum of 6 CPD learning hours must be achieved every 12 months towards CTFC recertification. The activity must be directly related to Trade Finance Compliance.

The first 12 month period will commence on the day of passing the exam – subsequent periods will be on a rolling 12 month basis. See table on next page.

Examples:

<b>Date of <u>passing</u> CTFC exam</b>	<b>Maximum CPD Activity Period</b>	<b>Deadline for first minimum 6 CPD hours</b>
21 December 2017	21 December 2017 – 20 December 2018	20 December 2018
30 January 2018	30 January 2018 – 29 January 2019	29 January 2019
2 February 2018	2 February 2018 – 1 February 2019	1 February 2019
16 May 2018	16 May 2018 – 15 May 2019	15 May 2019
10 June 2018	10 June 2018 – 9 June 2019	9 June 2019
30 September 2018	30 Sept 2018 – 29 Sept 2019	29 Sept 2019

These are examples only to help illustrate how the first 12 month period will work. The CPD log will keep you on track with where you are in relation to achieving the 6 CPD hours in the 12 month period.

There must be a minimum of 6 CPD learning hours in any rolling 12 month period so the above are the first deadlines after passing CTFC.

Following on from this, the next deadline will depend on when you last achieved the 6 CPD learning hours.

Examples:

<b>Date of <u>last</u> CPD activity</b>	<b>Maximum CPD Activity Period</b>	<b>Deadline for minimum 6 CPD hours</b>
6 June 2018	6 June 2018 – 5 June 2019	5 June 2019
10 July 2018	10 July 2018 – 9 July 2019	9 July 2019
16 August 2018	16 August 2018 – 15 August 2019	15 August 2019
20 September 2018	20 September 2018 to 19 September 2019	19 September 2019
31 December 2018	31 December 2018 to 30 December 2019	30 December 2019
1 February 2019	1 February 2019 to 31 January 2020	31 January 2020
25 March 2019	25 March 2019 to 24 March 2020	24 March 2020

## Why increase the number of CPD Learning hours / PDUs?

We considered the CPD requirements for other financial professionals such as bankers, financial advisers and accountants and found that they are committed to many more CPD hours than the 24 we currently require for recertification.

We believe that it's important to demonstrate to firms, colleagues, customers and employers that those who gain recertification have sufficiently demonstrated that their knowledge is up to date. 24 PDUS / learning hours is just one day a year spent maintaining and improving knowledge. Recertification demonstrates that learning has substantially improved your position since taking the exam.

"36" represents an average of one hour of CPD / PDU each month of the recertification cycle which gives a simple reference point to keep you on track with your CPD learning / personal development.

**The increase only affects those entering their recertification cycle or a new recertification cycle from 1 May 2017.** Those already in a recertification cycle will not have to demonstrate the increased hours until they enter a new 3 year cycle. (6 years for Advocates). See table page 9.

## Will it be harder to achieve recertification?

Our intention is to make the activities you can learn from more accessible and achievable, especially for those who are currently unable to attend events or workshops.

To assist with achieving the increased hours we are allowing new CPD / PDU activities to be claimed towards recertification. See Page 12.

We accept activities where the content is linked to International Trade Finance in general.

**The exception to this will be CTFC where the content must be related to Trade Finance Compliance.**

## What activities can I claim?

As well as participation [in International Trade events and workshops](#) we will allow you to claim CPD Learning from activities such as those below – provided that the content is related to International Trade Finance for CDCS® / CSCF and CSDG® and related to Compliance for CTFC. The activities will need to be verified with documentation to support the claim – your firm / employer / ICC / organisation may impose additional checks or restrict the list of activities if they so wish as a condition of your job or membership:

- Preparatory work required prior to an event / workshop;
- Actions carried out following workshops or events;
- Online e-learning;
- Time taken to research content for delivering training to others;
- Brushing up on knowledge to take internal tests such as Anti-money laundering; data protection; anti fraud measures etc. (test results will be proof of learning);
- Internal training carried out by superiors as part of your job role within International Trade Finance;
- Passing other international trade qualifications – we mention this on page 15.
- Participating in industry briefings
- Reading industry press – so long as it's more than 30 minutes AND a statement of the learning gained has been compiled. Good clear records of this type of learning will be required.
- Time taken to research content for compiling industry documents / books / journals
- Time taken to research content for exam or tests
- Meetings with internal or external colleagues where new knowledge or skills are gained in international trade finance – good clear records will be required that can validate the learning and the claim.
- Reading of industry articles related to International Trade Finance through your extended access to our online library [KnowledgeBank](#).

## How many CPD Learning Hours / PDUs can I claim?

Generally, the number of CPD Learning hours / PDUs given to an activity will be based on the amount of “learning time” the activity took.

Activities such as: Lunchbreaks; award ceremonies; networking or registration are not considered “learning” activities.

The only exception is studying for qualifications. The general rule here is that we award ONE CPD Learning hour for every 10 hours of “recommended” study time. For example: if 300 learning hours are recommended to complete a qualification, we award 30 CPD Learning hours. On Page 15 you will find the amount of CPD hours given when taking our other trade qualifications.

## How should I choose my CPD / PDU activities?

We encourage you to choose CPD activities which are most suitable to your own personal learning desires or are required in order to maintain your role or gain a promotion.

We don't allow CPD for events which deliver just *basic or introductory* information regarding International Trade Finance.

Ideally you will have the freedom to choose your own activities which suit your experience and learning desires. However, sometimes your employer or organisation will ask you to take part in certain activities in order to comply with their working requirements. We will accept this type of CPD activity for recertification provided it is related to International Trade Finance / Compliance.

## CPD RESOURCES

### Where can I find suitable CPD / PDU activities?

- **Your local CDCS representative** can keep you informed of events happening in your area / country.
- You can look on our [CDCS® / CSDG® Course registry](#) at the events we have been asked to recognise as suitable for Trade Finance learning across the globe or online.
- **You can find your own resources through the internet** such as Coastline and ICC Academy
- [KnowledgeBank](#) – our online library normally reserved for access by studying students and members only but for the first time it will be available to those who are in a recertification cycle. There is a specially designed [International Trade Finance](#) area.

### How many CPD learning hours / PDUs for taking another International Trade Finance exam?

You can claim CPD Learning hours / PDUs for passing any of our International Trade exams.

The amount of CPD Learning hours given will depend on whether you are currently in a recertification cycle. Use the table on the next page to find out how many hours you can claim.

Find the exam you want to recertify along the top row – in the left hand column find the exam you are taking - look across for the **number of CPD learning hours / PDUs you would gain**

Use table (1) if your recertification is due before January 2020.

	I want to recertify my CDCS®	I want to recertify my CSDG®
<b>Exam I want to pass towards my next recertification</b> ↓		
CDCS®	N/A	16
CSDG®	16	N/A
CITF	16	16
CTFC (Compliance)	16	16
CertPAY	8	8
CSCF (Supply Chain)	16	16

Use table (2) if your recertification is due on or after 30 April 2020.

	I want to recertify my CDCS®	I want to recertify my CSDG®	I want to recertify my CTFC	I want to recertify my CSCF
<b>Exam I want to pass towards my next recertification</b> ↓				
CDCS®	N/A	30	9	30
CSDG®	30	N/A	9	30
CITF	25	25	9	25
CertPAY	12	12	9	12
CTFC (Compliance)	30	30	N/A	30
CSCF	30	30	9	N/A

## RECORDING CPD LEARNING HOURS / PDUS.

### How do I record my CPD Learning hours / PDUs?

We ask you to make records of your CPD Learning hours / PDUs **as and when you carry them out** and they are fresh in your mind. You should use the **myCPD** log in your [MyLIBF](#) account.

Your myCPD log can be found in your [MyLIBF account](#).



We have provided a [Guide to registering and using the myCPD log](#) which is also available in the log

You will find that you have a separate log for each designation you need to recertify (CTFC & CSCF logs to appear in late 2018)

### What information do I record?

The log will ask you to key in all the information needed for a successful recertification. You'll also be told when you can send these to us via the log. You can:

- Upload copies of documents for safety and security
- Easily retrieve information or documents at any time.
- Access a user guide which tells you how to get your records to your employer / firm / sponsor or ICC should they request them.

### Why do I need to use the myCPD log?

We use your MyLIBF account much more in the way we communicate with you. We'll email you progress updates on the activities you have keyed in and tell you how we are getting on with your recertification submission. Most importantly, we now deliver your new recertification certificate onto your myLIBF account.



It's a rule of study / recertification with us that you have access to the internet and give an email address. The log will be available wherever you have access to the internet.

You will be submitting your recertification application through your [MyLIBF](#) account from now on.

This will have several advantages:

- It's a secure method of passing over your details to us;
- You don't have to check to see if we have received your records because your [MyLIBF](#) record automatically feeds into our systems;
- You can't lose your records;
- You will receive an "on screen" copy of your recertification certificate far quicker than previously;
- We can send you updates and progress reports throughout your 3 year recertification cycle.

### **I hold more than one designation – do I record CPD / PDUs for all of these?**

Yes – but - the CDCS and CSDG myCPD logs will ask if you wish an entry to go into both logs and if you tick the box it will do it for you.

The logs will help you keep track of how many CPD Learning Hours / PDUs you have for each qualification. We are continually developing the myCPD log and in due course there will be just one log for all Trade qualifications with the ability to keep track of each qualification you hold but without the need to duplicate your records. We'll let you know of any developments when they are live.

### **I don't have access to the MyLIBF account?**

Every student is given access to this account when they first study with us. You will find your personal LIBF number in the communications you receive from us.

If you have any problem logging in or accessing your [MyLIBF account](#) please contact us at [customerservices@libf.ac.uk](mailto:customerservices@libf.ac.uk)

You can update your information by clicking on the “myDetails” tab and then clicking on the “update” tab.



## What type of documents can I upload to confirm my CPD learning / PDUs?

We can accept the following provided they include your name or direct reference to you in person - you only need to include one document for each activity unless you feel that more than one is required for us to be able to validate the learning and your attendance / participation. Documents must be in **English**.

### Examples:

- Attendance certificates
- CPD Certificates
- PDU Certificates
- Email trails – in context or as screen shots
- Screen Shots
- Photographs of documents
- PDFs
- Hyperlinks / Weblinks to show where the learning came from e.g. [CITF](#) OR [http://www.libf.ac.uk/specialist-qualifications/trade-finance/certificate-in-international-trade-and-finance-\(citf\)](http://www.libf.ac.uk/specialist-qualifications/trade-finance/certificate-in-international-trade-and-finance-(citf))
- Letters signed by superiors / third party trainers
- Test / exam results / certificates
- Copies of newsletters / journals / book extracts

## SUBMITTING RECERTIFICATION RECORDS FOR ASSESSMENT

### When do I need to submit?

You can submit your application to us in the **month prior** to your recertification expiry date but **no later than two months after** expiry. Your local CDCS representative may administer your recertification and ask for your records earlier than this.

We **do not** ask you or your employer / ICC to send us any CPD logs or evidence files. We do, however, recommend **you take a copy (PDF) of your log and evidence files** as your records will no longer be available after you submit them to us or pass them to your sponsor.

Date of achieving exam or last period of recertification	CPD activity Period	Earliest submission date (SUBMIT button will appear in your myCPD log)	Recert Expiry Date	Latest submission date	Late application fee applies from *
October 2015	1 November 2015 – 31 October 2018	1 September 2018	31 October 2018	22 December 2018	1 December 2018
April 2016	1 May 2016 – 30 April 2019	1 March 2019	30 April 2019	30 June 2019	1 June 2019
October 2016	1 November 2016 – 31 October 2019	1 September 2019	31 October 2019	22 December 2019	1 December 2019

### How do I send you my Recertification submission and payment?

This depends on whether you are sending in your records yourself or your sponsor / employer is going to send your details to us. Sponsors / employers use a simple spreadsheet for this.

I'm making my own submission	steps	My Sponsor / employer will be sending you my details
Check you are within the times mentioned in the table above	1	Check you are within the times mentioned in the table above
Check you have logged / documented all the CPD / PDUs you wish to be considered for your recertification in your <b>myCPD</b> log on your <a href="#">myLIBF account</a>	2	Check you have logged / documented all the CPD / PDUs you wish to be considered for your recertification in your <b>myCPD</b> log on your <a href="#">myLIBF account</a>
Upload supporting documents such as certificates / email trails.	3	Upload supporting documents such as certificates / email trails.
Have your means of paying the fee handy for your submission	4	<b>Your sponsor / employer sends us your details and payment on their sponsor spreadsheet</b>
Click on the “ <b>SUBMIT your CPD log ....</b> ” button which will be available in your log when you have input a minimum of 24 hours <b>and</b> you are within the month before expiry.	5	<b>Do not</b> click on the Submit button
The next screen allows you to <b>make payment /</b> or inform us of your payment method.	6	Not required
Save a copy of your acknowledgement - this is also your payment receipt.	7	Not required
Keep track of progress via The Progress Summary in your myCPD log.	8	Keep track of progress via The Progress Summary in your myCPD log.

*Always keep your MyLIBF account personal contact details up to date otherwise you will not receive our communications or have access to your certificate*

**DO NOT email your records** or confirmation that you have “submitted” your application to us as this will only cause confusion.

You **DO NOT** need to email or send us any documents to do with your recertification as these should be uploaded to your **myCPD** log.

If you try to send / email your CPD to us in any other way, your records will be returned unchecked.

### **What if I have achieved the required CPD / PDU early?**

Please record your CPD / PDUs in your myCPD log as and when you carry out the activity. This way we can monitor how you are doing, send you updates and keep your records and certificates safe and secure.

Remember though, that the opportunity to submit your records to us won't open until the month prior to expiry.

As we can both monitor your CPD learning hours / PDUs from the entries in **your myCPD log throughout your cycle, there is** no requirement for interim CPD / PDU submissions.

### **What if I'm late making my submission?**

We already allow 4 months overall for you to make your submission.

If you do have a need to recertify outside of these 4 months we will consider applications on an individual basis. All will be subject to the “late fee” mentioned below. Extensions are only granted in circumstances such as ill health or military service and in some cases because of issues outside of the individual's control.

For a late submission to be considered, all the CPD Learning / PDU activity must still have been carried out in the correct recertification period.

### **How long will it take you to process my recertification application?**

Usually between 10 and 20 days.

## What happens if my application is not sufficient?

We will work with you to try to get your records to reflect the learning you have carried out over the 3 years of your recertification cycle.

We always encourage you to check your records are complete and accurate before pressing the “submit” button in your log. If, even after, several attempts we have been unable to get the records to reflect the required criteria we won't permit recertification and refund the majority of the fee paid for recertification less the administration fee of £30.

## FEES

### What is the cost?

The latest fee structure will always be available through our CDCS® CSDG® CSCF and CTFC websites. E.g. <http://cdcs.libf.ac.uk/recertification>

The current cost is £200.

A “late” fee \* is incurred if the application and /or fee is received more than one month after expiry.

The late fee is currently £32.00 on top of the recertification fee.

### When do I pay?

Fees are payable **with** the recertification application through your myCPD log or from your sponsor. Applications cannot be processed without the fee or fee details. You will be asked about payment when you SUBMIT your record for recertification through your log.

If you require an invoice before payment please select the “my company is paying” option and select “invoice required – yes”. Remember though, your application will not be processed until payment has been received from you or your sponsor.

### What methods of payment do you accept?

We can take payment from a debit or credit card online or bank transfers. You can also choose to use – FLYWIRE. Our bank details will be displayed in your log once you make your submission.

## What happens if I pay and the application is rejected?

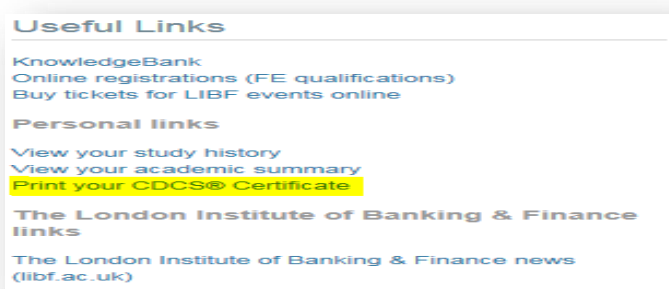
We will **refund** your fee (less a £30 administration fee) should your application be rejected or withdrawn.

However, we will do everything we can to work with you towards an acceptable successful recertification where we can.

## RECERTIFICATION CERTIFICATES

### When will I get my certificate?

New recertification certificates will be available within 24 hours of us completing our recertification process and our keying of the details into your records. The certificate will be presented to you in your [MyLIBF](#) account and a confirmation email will be sent to let you know where you can find this.



You can print off copies or create a PDF copy. The Certificate will stay on your account until expiry.

### Why are you putting the certificate in MyLIBF account?

Having access to your certificate online has these advantages:

- See your certificate more quickly than by post
- You can print off as many copies as you like
- Accessible 24 hours a day – 7 days a week
- Certificate cannot get lost
- You can save a copy in PDF form – to attach to emails
- We don't have to increase the cost of recertification because of rising international postage / courier costs.
- You can display a copy via your tablet or mobile device should clients or employers require to see it
- Its safe and secure

## Can you give me a paper copy of my certificate?

As you can simply print off copies from your [MyLIBF](#) account there's no requirement for us to provide you with a printed version of your online certificate. Printed versions of your certificate are identical to the one showing in your myLIBF account.

However, if you wish us to supply you with a copy you can apply to us at [customerservices@libf.ac.uk](mailto:customerservices@libf.ac.uk) for a paper copy. There is a fee of **£48 GBP** for a paper copy to be posted out to you. This is payable prior to issue of the certificate.

## Will my 'Distinction' award show on my Recertification Certificate?

The distinction award will show on your original exam certificate only. It will not show on a recertification certificate as it is not possible to achieve more than an assessment "pass" when carrying out CPD to achieve recertification.

## Who should I contact if I need help with my submission?

Initially you should check this Guide for help.

Alternatively information is available on our website:

CDCS<sup>®</sup> Recertification webpages can be found at <http://CDCSlibf.ac.uk/recertification>

CSDG<sup>®</sup> Recertification webpages can be found at [http://www.libf.ac.uk/specialist-qualifications/trade-finance/us-level-4-certificate-for-specialists-in-demand-guarantees-\(CSDG<sup>®</sup>\)](http://www.libf.ac.uk/specialist-qualifications/trade-finance/us-level-4-certificate-for-specialists-in-demand-guarantees-(CSDG<sup>®</sup>))

CTFC webpages can be found at: [https://www.libf.ac.uk/study/professional-qualifications/trade-finance/certificate-in-trade-finance-compliance-\(ctfc-\)](https://www.libf.ac.uk/study/professional-qualifications/trade-finance/certificate-in-trade-finance-compliance-(ctfc-))

CSCF Recertification web information can be found at: [https://www.libf.ac.uk/study/professional-qualifications/trade-finance/certificate-in-supply-chain-finance-\(cscf\)](https://www.libf.ac.uk/study/professional-qualifications/trade-finance/certificate-in-supply-chain-finance-(cscf))

On our [Website](#) using the "Chat / Leave a message" facility.

If the web information doesn't answer your question(s) please contact [recert@libf.ac.uk](mailto:recert@libf.ac.uk). We will respond within 5 working days.